DIOGO CEZAR TEIXEIRA BATISTA

Head of Technology: I lead high-performance teams and develop innovative technology solutions
200k new customers to Neon | Top 100 AI Startup with Typper | Doubled the velocity of tech team at Bankme

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I am passionate about opportunities where I can apply my experience and love for technology in a technical leadership role. My goal is to build efficient and happy teams, create collaborative organizational cultures, and continue learning and teaching

- o   Seasoned Technology Leader with over 17 years of industry experience. Master's degree in AI and professor at UTFPR, teaching Technology in Systems Analysis and Development and Computer Engineering programs;
- o   As CEO of Typper, one of the top 100 technology startups in Brazil, achieved a user base of over 50k, with more than 15k images, 17k texts, and 35k codes generated using AI;
- o   As Head of Technology at Bankme, successfully doubled the velocity of technology teams and fostered a strong tech culture;
- o   At Luizalabs, I was the technical reference for the Magalupay Tribe, focusing on scalability and efficiency. Support in preparation for Black Friday and creation of new products such as Wallet Magalu and Digital Account;
- o   Spearheaded the integration of the Neon account into the MEI Fácil app, resulting in the acquisition of 200k customers within the first year;
- o   Extensive experience in leading high-performance teams and developing innovative solutions for renowned brands such as Twitter, Visa, and Volkswagen and prominent artists like Michel Teló and Fernando & Sorocaba.

PROFESSIONAL EXPERIENCE

Typper*, Delaware, United States • CEO*   *02/2023 - Present*

Typper is a bootstrap startup that offers products designed to be your personal assistant using AI. My responsibilities include setting the strategic direction of the company, overseeing product development, managing the team, ensuring financial stability, and building partnerships.

Bankme*, Londrina, Paraná, Brazil • Head of Technology*   *09/2022 - 05/2024*

Created a robust technological structure for a rapidly growing company. I defined and supervised essential rituals such as dailies, technical refinements, planning, estimates, retrospectives, and product/technology weeklies. I standardized tools and development methods, including: conventions, commits patterns, automated tests, branches organizations and documentation. Furthermore, I developed a guide for roles, responsibilities, and career paths, focusing on technical skills, deliverables, human skills, leadership, and strategic impact.

I contributed to the conception, planning, and execution of projects such as: Bank Credit Certificate (CCB), ERP integrations, Leverage System, Rediscount System, API integrations, Definition of a new Ledger structure, Improvements in customer platform experience and journey. Regarding technical enhancements, I assisted in the architecture and execution of: new authentication module, migration from monolithic to modular architecture, ETLs, creation of a design system, monitoring systems, SOLID implementation, front-end migration, AWS to GCP cloud migration;

Skills – AWS • GCP • MongoDB • PostgreSQL • Javascript • Typescript • NodeJS • NestJS • NextJS • ReactJS • Angular • Docker • HTML • CSS • Metabase • DataDog • RabbitMQ • CI/CD

Provi*, São Paulo, São Paulo, Brazil • Engineering Manager*   *05/2022 - 09/2022*

I restructured existing processes by introducing essential concepts such as documentation, estimates, technical task detailing, incident investigations, and monitoring improvements. My focus was also on keeping the team happy and engaged, achieving this through 1:1 meetings that allowed me to identify the team's strengths and weaknesses. This resulted in a more motivated and confident team.

I contributed to the design, documentation, and migration of our systems to a monorepo, and also worked on various deliveries with the team using the MOB Programming technique. I was responsible for the development and implementation of a microservice that centralizes all external integrations, including communications via SMS, email, and WhatsApp, as well as integrations with partners (Billing System).

Tech Stack – AWS • MongoDB • PostgreSQL • Javascript • Typescript • NodeJS • NestJS • NextJS • ReactJS • Docker • CI/CD

Luizalabs, *São Paulo, São Paulo, Brazil • Tech Lead*   *09/2021 - 05/2022*

As a Tech Lead in the MagaluPay tribe, I led multiple squads dedicated to enhancing and expanding fintech products. I led the MagaluPay team during Black Friday preparations, ensuring stress tests, infrastructure projection, and issue identification to reduce costs. I identified points for improvement in infrastructure resources that reduced costs by applying cluster resizing.

I was responsible for being a technical reference, supporting the teams in designing technical solutions, building POCs, deployments, and handling incidents. I led the technical design and implementation of the MagaluPay Wallet.

Skills – GCP • MongoDB • PostgreSQL • Javascript • Typescript • NodeJS • NestJS • NextJS • ReactJS • Angular • Docker • HTML • CSS • Metabase • K8s • DataDog • RabbitMQ • CI/CD

Neon, *São Paulo, São Paulo, Brazil • Back End Coordinator*   *12/2019 - 09/2021*

I technically led a team that created a digital account aimed at micro-entrepreneurs in Brazil. After our initial delivery, the product split into 10 new teams. I was responsible for planning and executing the integration of the MEI Fácil app (React Native) with Neon's banking structure. To achieve this, we created an entire BFF structure to orchestrate calls to the existing microservices. On the MEI Fácil side, I structured and implemented services to facilitate an almost frictionless onboarding process, utilizing already existing information. This work resulted in the acquisition of 200,000 customers in the first year after launch. After the team division, I took on the technical leadership of the Activation and Onboarding teams.

Skills – AWS • BFF • SQL Server • React Native • Javascript • Typescript • NodeJS • NestJS • Docker • HTML • CSS • Kafka

MEI Fácil, *São Paulo, São Paulo, Brazil • Back End Coordinator*   *11/2018 - 09/2021*

Since joining MEI Fácil from its inception, the focus has always been on innovation and making bureaucracy simpler for micro-entrepreneurs (MEIs) across Brazil. The initial concept of the MEI Fácil digital account was crucial in supporting our integration with Banco Neon. We began developing the entire product journey and integrating with external partners (Conductor). I was responsible for designing and implementing the backend structures using NodeJS, Express, and NestJS to provide customer data for the digital account.

Skills – AWS • SQL Server • C# • Javascript • Typescript • NodeJS • NestJS • Express • ReactJS • React Native • Docker • HTML • CSS • K8s • Graylog • RabbitMQ • Rancher

UTFPR, *Cornélio Procópio, Paraná, Brazil • Teacher*   *2019 - 2013 - 2008*

At UTFPR, I taught core courses for the Technology in Systems Analysis and Development and Computer Engineering programs. **Courses** – Web Programming • Data Structures • Desktop Programming • Integrator Project • Algorithms • Introduction to Software Engineering • Business Programming • Basic Informatics • Database Integrator Project

EDUCATION

Master Degree in Computer Science *– Artificial Intelligence, UFPR - Curitiba, Paraná, Brazil*   *2012*

Degree in Technology and Information Systems, *UTFPR - Cornélio Procópio, Paraná, Brazil*   *2007*

LANGUAGE

English Advanced, Portuguese Native.

Mentorships: https://diocodes.dev • ***Complete Portfólio:*** https://diogocezar.dev • ***GitHub:*** https://www.github.com/diogocezar